



10.2" Tru-Collage Digital Photo Frame

Item Number: 11011324



Installation & User's Guide

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Overview

- The 10.2" Tru-Collage Digital Photo Frame enables you to view digital photos and play music files from different types of memory cards simply and quickly.
- With its unique 4 frames in 1 design, with an 8" LCD and three 2.3" LCD, you can enjoy your photos anytime and anywhere. It's very convenient and quick.
- The Digital Photo Frame does not require a direct connection to a computer. The built-in memory card reader can read a wide assortment of the most popular memory cards.
- The Digital Photo Frame supports SD™ Card, Memory Stick™ Card, MultiMediaCard, and CompactFlash® Card memory cards via the built-in card reader. You should use your computer to rotate your pictures into proper orientation and save onto the media card or USB Thumb drive for the best possible viewing on your Digital Photo Frame.
- The SLIDESHOW mode has single transition effects and adjustable display time.
- You can play a picture SLIDESHOW with MP3 or WMA background music, provided you have MP3 or WMA files saved on the media card, along with your picture files.
- The unit supports JPEG, MP3, and WMA file formats. In addition the unit has built-in memory of 128 MB so you can store your favorite pictures and music.
- The Portrait Style frame is Wall Mountable and can be operated from a distance with the remote control.
- USB 2.0 interface option allows for fast downloads from thumb drives and computers.
- Built-in Stereo speakers recreate quality sound from your music files.

Quick Start Guide

1. Plug the AC power adapter cord into the DC "In" input located on the side of the photo frame; then plug the AC end of the power adapter into a standard electrical wall outlet.
2. Press the POWER button to turn "On" the Digital Photo Frame and a preprogrammed SLIDESHOW of pictures will begin to play on the unit
3. Insert an SD, MMC, MS or CF memory card (up to 4GB), containing your desired formatted pictures, into card slot on the Right side of the photo frame. The digital photo frame will initialize the files and display those photos in a thumbnail format. You may also use a USB flash drive (up to 4GB) to transfer your files.
4. If you have any questions, feel free to contact customer support at **1-508-435-4830** or 800-639-3803 or via email at techsupport@fourstari.com, please reference item number: **11011324** and we will be happy to assist you.

Attaching the Easel Stand to the Digital Photo Frame

1. Clear a flat clean area to set your photo frame down upon in order to attach the easel stand to the back of the frame. Make sure there are no sharp objects in the area that can make contact with the LCD screen of the photo frame that may cause damage to the screen.



2. Align the easel stand to the back of the photo frame so that the mounting hole lines up correctly. Locate the securing screw packed with the photo frame unit and insert it through the easel and tighten the knob to securely hold the easel stand to the photo frame.



3. You may set the Digital Photo Frame in horizontal position as shown below.



Horizontal Position

Package Contents

10.2" Tru-Collage Digital Photo Frame



Easel Stand with Knob



Power Adapter



USB Cable



Remote Control



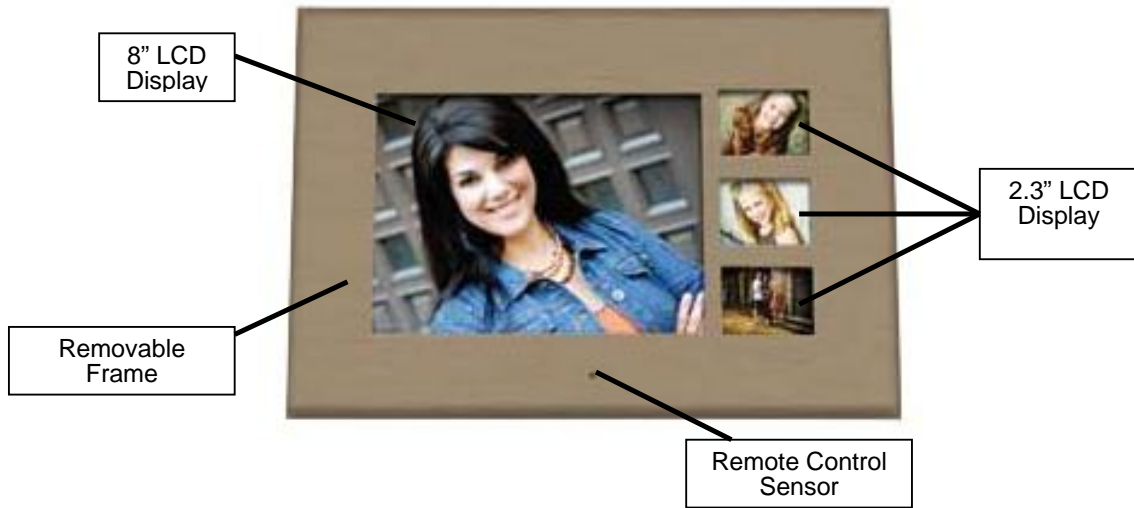
User's Manual



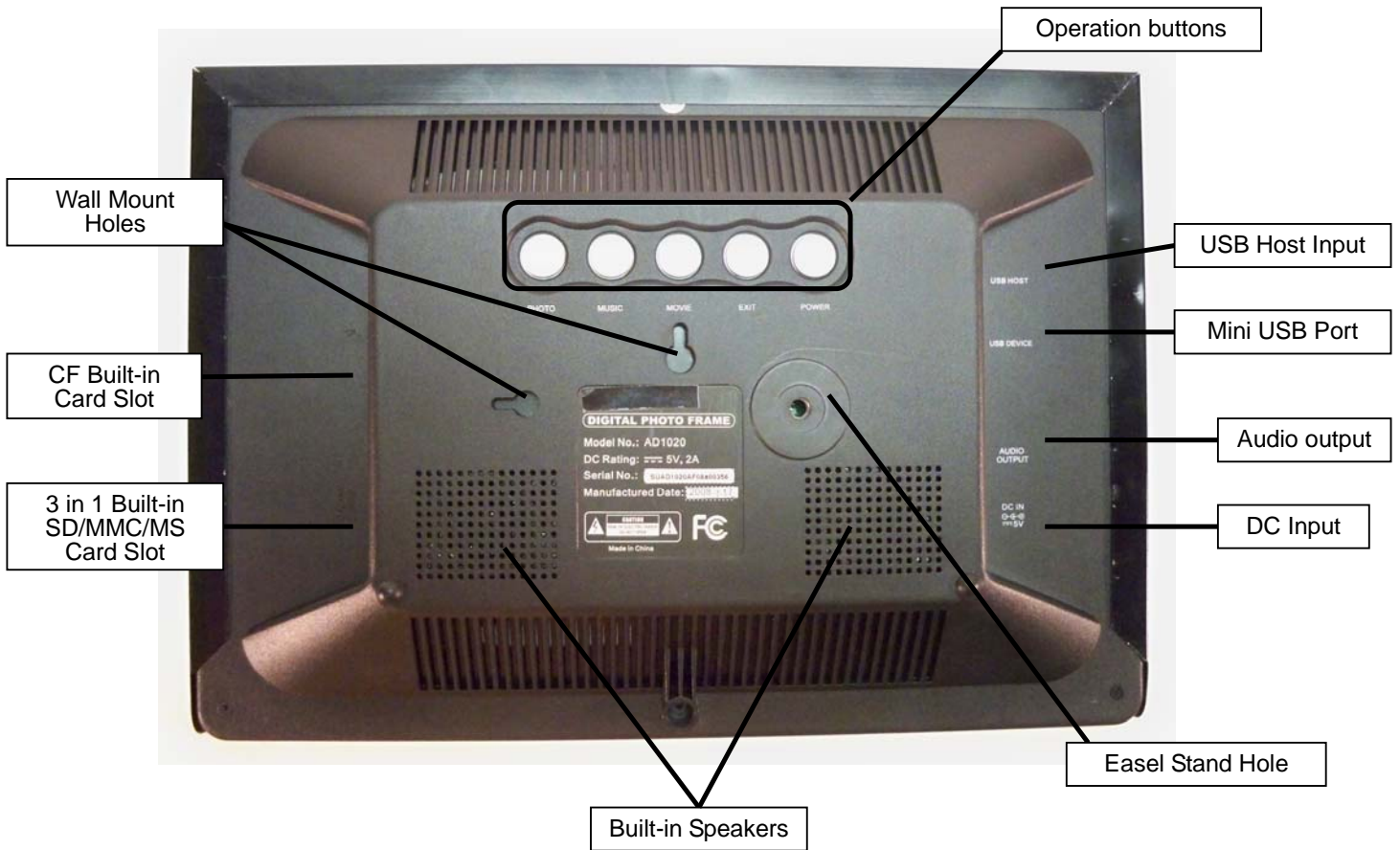
1 Black & 1 Champagne Aluminum frame



10.2" Tru-Collage Digital Photo Frame – Front View



10.2" Tru-Collage Digital Photo Frame - Back View



Installation and Setup of Accessories

1. Carefully position your Digital Photo Frame so that you can see all of the connection ports on the side of the frame.
2. Plug the DC Power Adapter Cable into the DC input, and plug the AC end of the adapter into a normal AC outlet.



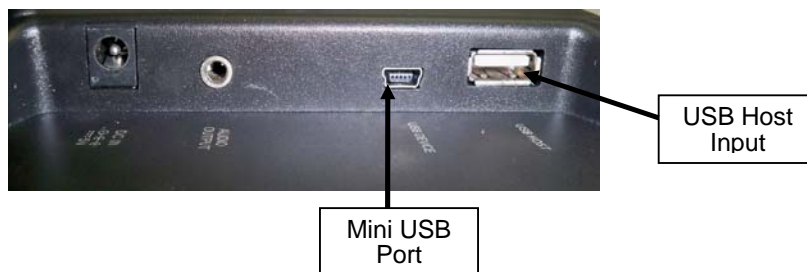
3. The photo frame has built-in speakers but you may listen to the audio program by plugging in the Earphone Cable to the Audio output (**optional**).



4. In order to view pictures and listen to music, insert your SD, MS, MMC or CF memory cards (**up to 2GB**) into the correct slot on the left side panel of the photo frame.



5. You may also connect a USB flash drive (**up to 2GB**) or transfer files directly from your computer using the USB cable included.



Connecting the Digital Photo Frame to your PC

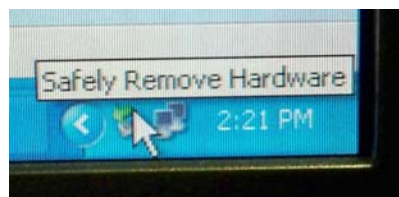
1. Press the power button on the Digital Photo Frame or remote control to turn ON the unit.
2. Connect the Mini USB cable included on the right side of the Digital Photo Frame and connect the other end of the cable to your computer.



3. When the photo frame is connected to a computer via the USB cable, the **PC Connected** message will appear on the screen of the Digital Photo Frame as illustrated.

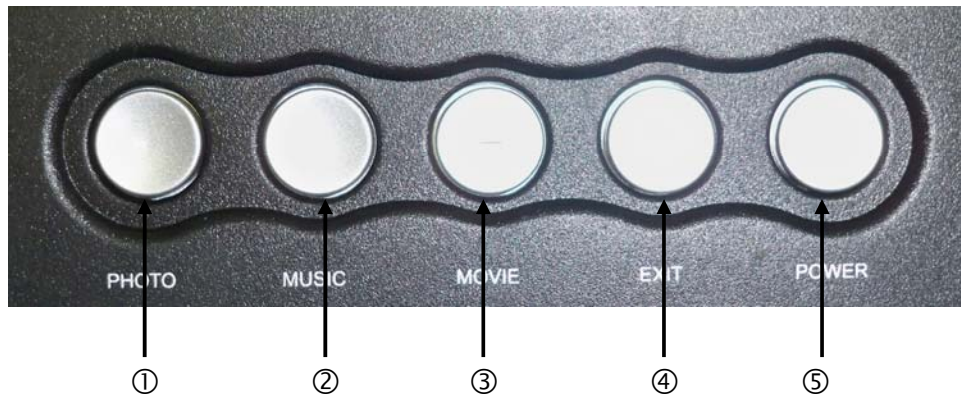


4. Files from the computer can be transferred and saved to built-in memory of the Digital Photo Frame. To access the Digital Photo Frame, click on the **Start** button (lower left corner) -> click on "**Computer**", double-click on the **Removable** (:) your system automatically assigns to this unit.
5. After copying the pictures or music files, close the window then safely remove the Digital Photo Frame by clicking the "**Safely Remove Hardware**" icon on the bottom right hand corner of the screen as illustrated, and then disconnect the USB cable.



NOTE: The USB HOST and USB DEVICE can not take effect at the same time. Make sure to disconnect the DPF with your PC before inserting the USB removable storage device.

Menu Control Buttons



No.	Button	Function
①	↑	Moves the cursor upward when making a selection.
②	↓	Moves the cursor downward when making a selection.
③	ENTER	Access the selected function.
④	EXIT	Exits the current menu or function.
⑤	POWER	Turns the unit on or off.

Remote Control Functions



POWER: Turns the unit on or off.

UP: Moves the cursor up when making a selection.

OSD: Press OSD to display the info of the playing file.

LEFT: Moves the cursor/highlight to the left when making a selection.

ENTER: Access the selected function.

RIGHT: Moves the cursor/highlight to the right when making a selection.

EXIT: Returns to the previous menu.

DOWN: Moves the cursor down when making a selection.

VOL+: Increases the volume.

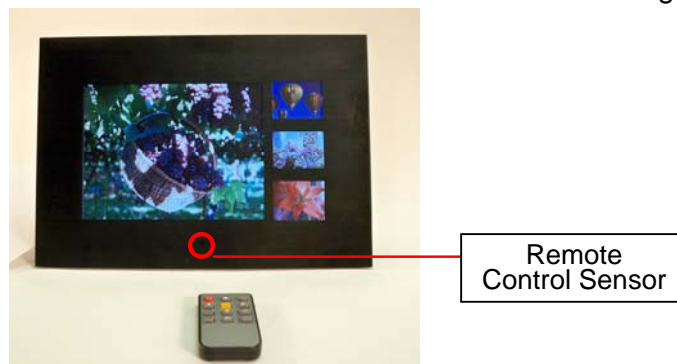
BACK MUSIC: Plays slideshow with background music.

▶||: Plays or Pauses the music.

VOL - : Decreases the volume.

Using the Remote Control

Point the remote control directly at the remote control sensor on the front of the Digital Photo Frame.



Changing the Battery in the Remote Control

Hold the remote control, squeeze the button to the right, and pull the battery tray out. Then re-place the battery (model CR2025) inside the tray with the “+” polarity facing up, and then push the tray back to its place.



On Screen Display (OSD) Main Menu



Main Menu without a card



Main Menu with a media storage device

Main Menu



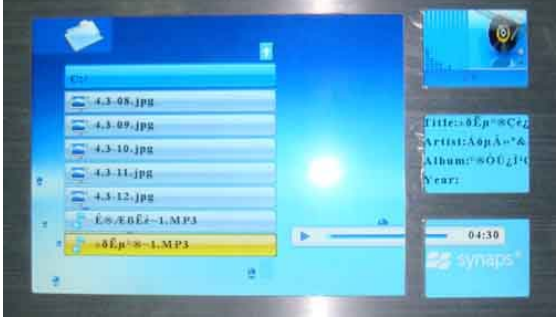

1. Press the POWER button on the unit or on the remote control to turn ON the unit.
NOTE: The Digital Photo Frame will automatically display a slide show of the pictures preprogrammed into the unit.



2. Press the EXIT button on the unit or on the remote control 2 times to exit the slide show and return to the main menu.

INTERNAL MEMORY	Including two folders : PHOTO and FILE. Provides two kinds of displaying mode of files in the internal memory.
SETTINGS	Set the player's language, slide show time, slide show mode, brightness, contrast, saturation, and default

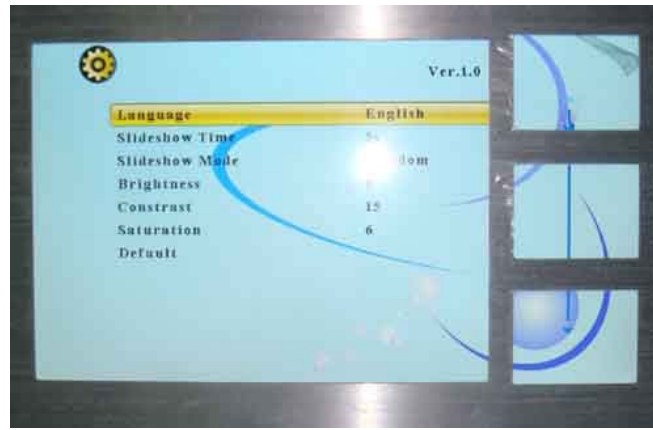
OSD Menu

Functions	Operation	Screen
<p>Displaying photos</p>	<p>Press the POWER button to turn the unit ON, it will displays photos in the internal memory in 4 separate screen.</p>	
	<p>In the main menu, enter into the internal memory or external device, select PHOTO and press ENTER. It will start a photo slide show in 4 separate screen.</p> <p>Select File and press ENTER, then select a desired photo and press ENTER, it will start a slide show in entire screen.</p>	
<p>Playing music</p>	<p>Select the FILE menu and press ENTER to enter into the file list. Use the buttons ▲ or ▼ to select the desired music files and press ENTER to confirm and begin to play a desired music.</p>	
<p>Background music</p>	<p>When displaying photos, press the BACKMUSIC button to start a photo slide show in background music. Press BACK MUSIC again to stop the back music. Press ►► to pause a song.</p>	

NOTE: To view images in 4 separate screens, there must be at least four photos on the internal memory or memory card.

Settings Menu Instructions

The Setup Menu allows you to manage options in Photo and Music files. To access the Setup menus, press the SETTING button on the key pad to enter the SETUP Mode.



Language	Allows you to set the OSD language of the Digital Photo Frame. For this product, only English can be chosen.
Slideshow Time	Allows you to adjust the pictures interval time during displaying pictures, there are many values for choice: 3 sec., 5 sec., 15 sec., 1 min., 15 min., 1 hour or Off.
Contrast	Allows you to adjust the contrast of the screen. The contrast value can be 0~16.
Brightness	Allows you to adjust the brightness of the screen. The brightness value can be 0~16.
Saturation	Allows you to adjust the saturation of the screen. The saturation value can be 0~16.
Default	Allows you to resume the original settings in the factory.

Additional Features

You may copy files from an external memory card or USB thumb drive into the Digital Photo Frame built-in memory, or deleting the pictures stored in the DPF.

1. Copy file

Select the desired device; press ENTER to enter into the device menu. Select FILE and press ENTER to enter the file list.

In the file list, press ▲ or ▼ to select the file you want to copy, press ► to confirm. Continue to select files and confirm to copy more.

Then press the OSD button, select COPY and press ENTER to display card information, press ► to confirm.

Press ENTER to start transferring the selected file.

2. Delete File

Select the desired device; press ENTER to enter into the device menu. Select FILE and press ENTER to enter the file list.

In the file list, press ▲ or ▼ to select the file you want to delete, press ► to confirm. Continue select photos and confirm to delete more.

Then press the OSD button, select DELETE and press ENTER to select ✓ or X.

Select ✓ to delete the selected file.

NOTE: Pictures deleted cannot be recovered. Make sure you want to delete the picture before you confirm to delete.

Troubleshooting

No power	Ensure the power button is on Ensure the power cord is not damaged Ensure the power plug is connected firmly to the outlet
Could not read the card	1. Please copy the content in your card to your PC, then format your card, then past your photos/music/movies in your card again, then insert the card to DPF to read it. 2. Ensure the card is not damaged 3. Ensure the card is connected to the DPF correctly. 4. Ensure the card has photos, if no photos in card, the screen will display "no playable file" 5. Do not insert your card and USB to gather at same time. Otherwise one of device can not be recognized
Could not read the USB	1 .This unit is 2.0 version USB port; make sure your USB device port is 2.0 versions 2. Do not insert your card and USB to gather at same time. Otherwise one of device can not be recognized Remote control not working 1 .Ensure the batteries are inserted 2. Ensure the batteries "protective plastic" is pulled out.

Specifications

LCD Panel	Type	10.2" (One 8" + Three 2.3") TFT LCD Display
	Viewing Angle	H: 120° , V: 100
	Contrast Ratio	250: 1
	Brightness	200 cd/m2
	Response Time	18ms
	Resolution	800 X 480
	Aspect Ratio	4 : 3
Built-in Card Reader	Type	SD, MMC, MS and CF memory card
Power	Voltage	100-240V AC 5V, 2A
	Consumption	
Slideshow		Standard JPEG with MP3 / WMA Background music.
File Format	Image	Standard JPEG
	Audio	MP3 and WMA files
Operating Condition	Temperature	10°C~40°C
	Air Humidity	20% ~ 80% R.H.
Dimensions	Physical	12" (W) 8.5" (H) 1.5" (D)
Net Weight		0.92 lbs
Regulation (Certifications)		FCC
Accessories		DC Power Adaptor, Easel Stand with knob, Remote Control, USB cable, 2 Plastic Frames and User's Manual.

Maintenance

To clean your digital photo frame, please refer to the instructions below:

NOTE: To prevent electrical shock, do not open the Digital Photo Frame casing. Leave repair of the frame to qualified personnel, please see the tech support information in the warranty.

1. Unplug the power

Unplug the Digital Photo Frame power adapter from the AC socket before cleaning the monitor.

2. Check the cover

Check to see if the frame and accessories are damaged, broken, or strained. If so, please consult the warranty card for Tech Support information.

3. Clean

Never spray or pour any liquid directly onto the screen or frame. Avoid allowing any water or liquid from entering the Digital Photo Frame or accessories.

4. Cleaner

Use water or non-ammonia/non-alcohol based glass cleaner. Do not use harsh or abrasive cleaners such as ketene (such as acetone), ethanol, toluene, acetic acid, methane, chloride, or other detergents to clean the digital photo frame, these chemicals can damage the LCD screen or the frame.

5. Screen

To clean your LCD screen or case, use water or a mild cleaner, as listed above. Moisten a soft, clean cloth or if possible, use a special screen cleaner sheet or a solution suitable for static electricity application. Using any cleaner other than water or a mild cleaner may damage your digital photo frame and will not be covered under the warranty.

6. Storage of Unit

If the Digital Photo Frame is not in use for a long time, please unplug it and store it in its original box in order to avoid any damage.

7. Disclaimer

Any damage resulting from use of any cleaner that is not mentioned above is not covered under the terms of the warranty on this product.

Precautions

1. Read all of these instructions and save this manual for later use.
2. Follow all warnings and instructions on the product.
3. Do not insert sharp objects or spill liquid into the digital photo frame through the cabinet slots; this may cause accidental fire, electric shock or failure.
4. Unplug the unit when not in use for an extended period of time.
5. Unplug the unit from power outlet before cleaning.
6. Do not attempt to service this product yourself, as opening or removing the cover may expose you to potential electric shock. Only a qualified technician should service this product.
7. Do not apply pressure to the screen, the LCD screen is very delicate.
8. Keep the digital photo frame away from extreme heat, cold or humid places.
9. Do not place directly under sunlight, dusty surroundings or near equipment which may generate strong magnetic fields.
10. Do not place any object on the power cord.



FCC Norm

FCC

This equipment has been tested and complies with limits for Class B digital devices pursuant to Part 15 of Federal Communications Commission (FCC) rules.

FCC Compliance Statement

These limits are designed to provide reasonable protection against frequency interference in residential installations. This equipment generates, and radiates radio frequency energy, and if not installed properly or used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in television reception, which can be determined by turning the equipment on and off. Interference may be corrected by one or more of the following measures:

- **Reorient or relocate the receiving antenna**
- **Increase the separation between the equipment and the receiver**
- **Plug the equipment into an outlet on a circuit different from that to which the receiver is connected.**



CAUTION!

The Federal Communications Commission warns the user that changes or modifications to the unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Fourstar Group (FSG) encourages consumers to recycle their used Digital Photo Frames.

Please visit www.fourstari.com/recycle for additional information on recycling.

Service Procedure

Beyond the retailer return policy, please call the toll free number below to obtain service. A customer representative will give you a return authorization number (RA number) allowing you to ship your product to the service center.

Please have the following information available when you call the service center:

- Your Name and Address
- Date of Purchase
- Model Number
- Serial Number
- Store Name and Address
- Store Location Number
- Type of problem with the unit

After receipt of the RA number:

- Send the complete unit, including power cord and adapter in the original carton to the address below.
- Include a copy of the original receipt for proof of purchase .
- Write the RA number on the outside of the package. Packages without RA numbers will not be accepted.
- The LCD monitor is fragile. Use extreme care when handling and packaging the unit.
- The purchaser is responsible for any shipping charges to the repair facility and assumes all risk.
- The service center will repair or replace the unit and send it back to the purchaser within 10 working days from receipt of the unit.

To contact the service facility, please call 508-435-4830 or (800) 639-3803. The address for this facility is:

Four Star Group
26840 Fargo Ave. Suite C
Bedford Heights, OH 44146

Email Support: techsupport@fourstari.com

Warranty

90 Days Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of 90 days. Warranty obligations are limited to replacement or repair of defective parts and components, at the option of the manufacturer. If the original model is no longer available, we will substitute with a model of equal or better value than the original item. The warranty of this product is null and void if the product is subjected to negligence, abuse, modification, misuse, accident or if the customer uses the product for a function it was not intended for. This warranty is only valid for the original purchaser of this product and will not be honored if the product is resold. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The manufacturer will not be liable for incidental or consequential damages caused by the use of this product. The manufacturer will not be liable for any costs such as lost profits or revenues, cost of temporary replacements, loss of data, loss of equipment or use of equipment or any claims by third parties.

After 14 days from the purchase date of this product, please call the phone number mentioned below to obtain service. A customer representative will give you a return authorization (RA number) allowing you to ship the product to the service center. The purchaser must have a copy of the original receipt for proof of purchase within 90 days. The purchaser of this product is responsible for any shipping charges to the repair facility. The manufacturer service center will repair or replace the unit in question and send it back to the purchaser.

In order to contact the service facility, please call **508-435-4830** or 800-639-3803.

The address for this facility is:

Fourstar Group
26840 Fargo Ave. Suite C
Bedford Heights, OH 44146

E-mail Support: techsupport@fourstari.com

